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Latest News From ClinicPro Software

New Webinar Series

Clinic Pro is designing a new webinar series that will train you to use various parts of the ClinicPro program. It is our intention that each webinar will only last 15 minutes so that we are not interrupting your day. They will start on time. Each webinar is scheduled for a Thursday at 1 PM Eastern time (usually.) The contents of the first webinars are as follows:

Thursday, July 23 1 pm Eastern Time - [Understanding the Archive Insurance Report](#).

We want you to understand its importance and why it interrupts your billing every week (the nag feature!)

<https://join.me/clinicpro>

Thursday July 30 1 pm Eastern Time -

[ICD10 Transition. How Clinic Pro Will Help Your Office](#). This webinar will not teach ICD10 coding. It is designed to acquaint your office on how Clinic Pro will help you "crosswalk" (choose the appropriate ICD10 code) when ICD10 version is released in August. It is a sneak peek at the update!

<https://join.me/clinicpro>

Friday, July 31 1 pm Eastern Time - repeat of Thursday seminar if you miss it. [ICD10 Transition. How Clinic Pro Will Help Your Office](#). This webinar will not teach ICD10 coding.

It is designed to acquaint your office on how Clinic Pro will help you "crosswalk" (choose the appropriate ICD10 code) when ICD10 version is released in August. It is a sneak peek at the update!

<https://join.me/clinicpro>

ICD10 Testing



I believe that we have tested and passed ICD 10 transmission with almost any clearinghouse that you can imagine. We are ready for ICD 10.

Are you? We need to have you upgrade to version 4.35 before you upgrade to our ICD 10 version (Version 4.40) in August.



If your office has suggestions for future training topics, please email Marilyn@ClinicPro.com.

Thursday, August 6 1 pm Eastern
Time - [Using the ClinicPro Decoder
to Fix Your Insurance Rejections](#)
<https://join.me/clinicpro>

You do not have to sign up for these webinars. Just follow the link and call in to the phone number in the upper right corner of the meeting screen.

Missing NPI Facility Errors

If you get a claim scrubber error from Clinic Pro about missing NPI numbers for your facility, please call us. We will help solve the problem **immediately**. Our ICD 10 testing has taught us one thing- we do not want to send facility information when services were provided in your office. This is redundant information and can cause a rejection. We have a very **easy fix** for this problem with the 4.35 update. See this [article](#) or call us for help.

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